

**Instructor:** Diane Knoll, B.Ed., CEC

**Date:** September 19, 2017

**Time:** 8:30 am — 4:30 pm

**Location:** K W Nasser Centre, 256—3rd Avenue South, Saskatoon, SK

**Fee:** \$595 + GST

\*Includes instruction, course materials, and meals

**To Register:** [www.edwards.usask.ca/execed](http://www.edwards.usask.ca/execed) or 306-966-8686



## Leadership Essentials for Supervisors

SEPTEMBER 19, 2017

### INTRODUCTION & BACKGROUND:

This course is designed for front-line managers to mid-managers who are moving from peer to supervisors and for those who would benefit from refreshing their leadership skills. This course focuses on leadership skills in communication, coaching, performance management and leading through constant change.

### KEY LEARNING OBJECTIVES:

- Establish credibility with more senior/experienced employees
- Align supervisory accountability to overall organization business strategy and people management expectations
- Use coaching as a means to engage staff, inspire innovation and create a team culture of trust
- Communication to meet the needs of different types of employees
- Explore new ways of thinking to facilitate change and conflict

### INSTRUCTOR PROFILE:

**Diane Knoll, B.Ed., CEC**



Diane is recognized as a highly qualified and respected coach and facilitator known for creating trusting relationships with clients. She specializes in leadership and team development, emotional intelligence, and personal performance. Diane's work has enhanced her philosophy of developing others using a coach approach and through meaningful conversation. Her workshops are designed with relevant models and tools aimed at current market and workplace expectations.

Diane is a graduate of the Royal Roads University post-graduate executive coaching program, a certified practitioner in the Myers-Briggs Type Indicator, Facet5, Emotional Intelligence, and 360 feedback instruments.

*"The Leadership Essentials for Supervisors was a great opportunity to revisit some core management fundamentals as well as to network with other leaders and learn new skills."*

**-Rob Hipkin, University of Saskatchewan**