

Instructor: Dan Madison, MBA, CFA**Location:** K W Nasser Centre
256 - 3rd Ave South, Saskatoon, SK**Fee:** \$1295.00 + GST

*Includes instruction, course materials, and meals.

To Register:www.edwards.usask.ca/execed
or call 306-966-8686

Master Clinic on Solving Tough Problems

INTRODUCTION & BACKGROUND

Most problems in organizations fall into six general categories. Particularly knotty problems involve some combination of the six. When managers are unable to diagnose the problem, they are likely to use the wrong problem-solving approach. This leaves them frustrated and exhausted—and no further along in fixing the problem.

This course is designed to help you identify which category your toughest problem falls into, select the best problem-solving method, and follow a straightforward roadmap to a lasting solution. The objective is to dramatically improve your problem solving abilities for all types of problems, and to make you a better business thinker and decision maker. You will also learn how to classify other problems, and use the best approach for solving each problem type.

KEY LEARNING OBJECTIVES

- Build skills in major leadership and problem-solving competencies
- Nip emerging problems in the bud
- Get a roadmap for solving future problems
- Know when to exit a problem that is unsolvable
- Analyze your decision-making strengths and weaknesses, and build skills in the seven solution areas

- Recognize and avoid the eight pitfalls of decision making
- Influence those in positions of authority, and create an impact on your “higher-ups”

INSTRUCTOR PROFILE

Dan Madison, MBA, CFA



Dan Madison has been a consultant and university instructor for over 25 years. He is currently Principal of Value Creation Partners, an organizational consulting and training firm. He helps clients increase value through operational improvement, organizational redesign and leadership development. An expert in process mapping and improvement, he is the author of the number one selling book on Amazon *Process Mapping, Process Improvement, and Process Management*.

Mapping, Process Improvement, and Process Management.

Note: Course requirement of the Operational Excellence Certificate.